



How We Will Work Together

Welcome to Real Life Coaching with Suzy Jahn! It's an honor to be your coach and I look forward to working with you.

The relationship between a coach and client is co-creative, meaning that we are equals and both have an active role. I am not a therapist, counselor, or consultant. I am a trained coach using honed communication skills to support you as a detached thinking partner. Together we create more power for you to effect meaningful change and take dynamic actions towards your goals.

YOUR ROLE

- Please take time before each session to complete the Session Prep Questions, I will provide to you by email. The most crucial part is for you to name what you'd like to take away from the session. This is called the "Client Agenda".
- Please arrive to every session on time.
- Come to your session centered and ready to engage.
- Give me feedback in the moment about your coaching experience--what works, as well as what does not.

MY ROLE

- I will listen closely to you, respond to what I hear and ask questions. If I hear something in your voice or language that sparks an intuitive thought, I'm likely to ask you about it. Often, it is the small moments that bring about BIG shifts. If I'm not on target, just tell me. I'm not attached to being right.
- At the end of the session, if you do not mention what actions you are ready to take, I will make a coach request. I ask clients to stretch themselves, deepen the work done in the sessions by writing, taking some action, resolving relationships or things that feel incomplete. You are free to negotiate, accept or decline.

EXTRA TIME

Between sessions, if you have questions, a brief update, or want to bounce some ideas around, please contact me by phone or email. Please keep these contacts succinct. If it seems like it will be better served as session material, I'll suggest that.

WAYS YOU CAN GET MORE FROM YOUR COACHING EXPERIENCE

- Make our coaching sessions a priority. Come to every call with a specific agenda – a clear understanding of what you'd like to take away from the session.
- Do your own work between sessions. Use what you learn. Complete what you agree to do.
- Be open-minded. Try new approaches. Experiment.
- Be willing to change your beliefs and patterns if they do not serve you anymore.

FEES

- My fee is *\$225 per month*. This gives you up to an hour and a half of coaching time throughout the month. Please let me know if you want to use that as one, two or three sessions.
- I accept credit card payments through Stripe or payments via Zelle.
- Please budget for this investment.
- I do not accept late payments. Please make certain funds are available.

SESSION PROCEDURES

- Please call me at *602-888-4377* for our scheduled sessions or use the video link provided depending on your preference.
- If you call in and get my voice mail, please call back after one full minute as I might be finishing up a call with another client.
- Please do not leave a message and wait for me to call you back. I might not receive your message between clients.

SCHEDULE CHANGES/VACATION/BUSINESS TRIPS

We will choose a regular time for our sessions. This will be your time slot. If something must change temporarily or permanently, I will be happy to work that out with you.

Please give our call high priority and arrange your schedule to honor our agreed upon time. If you must reschedule our call, I ask you to give me 24-hour notice. In any case, let me know as soon as you are able. I will not reschedule no call/no shows. If you have vacation or business trips that will conflict with our sessions, please notify me of these as soon as you have an itinerary and we will discuss when to reschedule. I will do the same with you when I plan trips.

I'm looking forward to our coaching relationship!